

QE - CSR POLICY

Quality, Environment and Corporate Social Responsibility

The ODIAL Solutions Group has set itself the objective of ensuring, on behalf of rural and peri-urban populations in the most disadvantaged countries, the continuity of access to essential services. To fulfil this mission, the group relies on its subsidiaries and in particular Vergnet Hydro and Uduma.

Vergnet Hydro is a long-standing French manufacturer of human-powered pumps and drinking water tanks. It offers a wide range of services, from the supply of hydraulic and solar equipment, the construction of pumping stations, treatment plants and distribution networks to the provision of services for its clients.

Uduma operates and maintains the facilities designed and built by Vergnet Hydro or third parties, offering the beneficiary populations a sustainable water service and, more broadly, a response to other essential needs such as energy.

In July 2020, the ODIAL Solutions Group adopted a company purpose shared by all its subsidiaries:

"Our company purpose: Africa, the source of our commitments to the planet!"

*Backed by 50 years of history and experience in water and energy supply,
we will continue to work with people in rural and remote areas to meet
the major challenges they face. We want to ensure that everyone has
a future that combines well-being and resource conservation.
Consider, adapt, innovate.*

For several years now, we have been experiencing significant growth in our business. Driven by the objectives of sustainable development, it must continue in the future, in our traditional areas of operation and in Southern Africa, while combining environmental protection and responsibility towards both our employees and civil society. In order to continue to increase our market share and control this development, we must:

- 1- adapt our organisation from a technical and commercial perspective,
- 2- initiate technical diversification,
- 3- preserve our margins and the quality of our products,
- 4- ensure our clients and end users' satisfaction,
- 5- be a responsible industrialist in the face of the environment preservation challenge,
- 6- comply with the environmental regulations in force,
- 7- minimise the impact of our activities on the natural heritage within a favourable environmental framework by raising our staff awareness to our environmental policy,
- 8- increase our level of demand on our suppliers,
- 9- train and manage our staff competences, raise their awareness in order to gather them around this growth dynamic of excellence, capitalise on their experience and make them actors and promoters of the adaptation and development of the company to the evolution of the market,
- 10- maintain our image as a sustainable development player and our credibility by continuing to put forward proposals to our customers, in particular by committing ourselves even more to social and environmental responsibility.

The mobilisation of all employees will be necessary to achieve together the ambitious but realistic objectives that we will set annually, in line with the strategic priorities defined above. Each year, following a review of these objectives at the management board, actions to be taken will be defined in line with the current market situation. In order to maintain and strengthen our image as a sustainable and responsible company, we are all called upon to constantly improve the effectiveness of our quality, environmental and social responsibility management systems, and to comply with all applicable legal and regulatory requirements when they exist.

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Thierry BARBOTTE
President

